



Mind Hunt FAQs

BOOKING AND TICKETING

What is Mind Hunt?

Mind Hunt is a live team challenge.

You and your friends will interact with the environment as you solve puzzles, complete challenges and decipher clues to complete your objective.

Mind Hunt is a race against the clock. The first team to complete the objective wins.

Can anyone play?

We recommend participants be over 14 years old to tackle the puzzles. Infants are not permitted.

If participants are aged under 14, we require at least one adult on the team. Kids will enjoy hunting for clues while the adults solve the puzzles.

If you have mobility issues, please enquire about the terrain involved in your session. There are short distances to cover between challenges, but this may not exclude you from playing as part of a team.

The total walking distance covered (without a car) is approximately 3km.

Please be aware that participation is at your own risk and Mind Hunt takes no responsibility for any damage to persons or property.

What team size is recommended?

We recommend teams contain between **two and five** people. Got more people? Why not enter two teams and compete for the win!

Do you have a better chance of winning if you have a bigger team?

No. Simply having more players does not guarantee success. There are many other factors at play including team work, decision making, attitude and intellect.

Do my friends and I need to book together to play together?

Yes, it is recommended to book as a team. You can add players later but, if you do, let us know so we can ensure your friends are assigned to your team. Each team should book separately.

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How do I get my tickets?

You will receive an email from Mind Hunt after you have completed your purchase. Download the PDF attachments in this email to get started.

Can I get a refund or change my session after I've bought my tickets?

Please book carefully.

If you are no longer able to make your booking time please contact us as soon as you can.

Wherever possible we will work with you to arrange another time or arrange a refund.

We do not offer reschedules or refunds for no-shows or cancellations less than seven days before your booking.

Can I re-sell or transfer my tickets?

Your original booking cannot be transferred, re-sold or swapped. Mind Hunt reserves the right to ask for Photo I.D at check-in to confirm the legal ticketholder.

What will happen if my session is postponed or cancelled?

In the unlikely event we have to postpone or cancel your session, we will be in touch to discuss rebooking your team to another date. If you are unable to re-book, you will be fully refunded.

Do you have a privacy policy?

Yes, your information is for our eyes only. It will not be passed on to any third party.

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PREPARING FOR PLAY

It says we meet The Mastermind at 'Secret Location'. What does this mean?

Mind Hunt is played in and around the Hobart CBD and Salamanca area. The exact check-in point for your session is not revealed until you have purchased tickets.

What happens if it's raining?

We embrace Hobart's fickle nature and play goes ahead in most weather conditions, including rain. Cancellations related to weather are made solely at the discretion of Mind Hunt. We encourage you to pack smart and bring something to keep warm and dry, just in case.

What do I need to bring to play?

To play Mind Hunt all you need is a fully charged and internet enabled mobile phone.

You will need to download a free app to play Mind Hunt. Detailed information on how to do this will be provided to you once you book.

Please note, 'Googling' is allowed and, if it gives you an edge, go for it.

Do I need a car to get around?

A car is not required but can be used.

Teams without a car will need to be prepared for short-distance walking between challenges, and to walk a total distance of around 3km. Teams can go at whatever pace they are most comfortable with but speed is advantageous.

How long does play go for?

Play generally runs for 90 minutes.

What should I wear to play?

Dress comfortably and appropriately according to weather conditions. Play is located outside and as such there will not always be full cover from the elements. We recommend an umbrella or raincoat if there's a chance of any wet weather. Closed footwear is recommended.

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Who is The Mastermind?

Under strict instruction and, for reasons of national security and personal safety, Mind Hunt is not permitted to disclose any information pertaining to the identity of The Mastermind.

DURING PLAY

How does play start?

All members of your team must check-in with The Mastermind at the designated time and place before your session begins. This is a live-action event so arriving on time is important.

If we are late to check-in can we still play?

If you're running late for check-in, we will do our best to help you join, but this is at the discretion of The Mastermind. You will also likely be behind in progress compared to other teams.

What rules must be followed during play?

The Mastermind will run through the rules of play after check-in. Important rules include:

- Listen to The Mastermind at all times.
- Do not photograph The Mastermind or any puzzle elements.
- Do not touch The Mastermind or any other performers or staff.
- Do not tamper or alter any clues you come across.
- Respect your team members and all other participants.
- You are responsible for any personal belongings that you bring.
- Be safe and cautious. Pay attention to your surroundings at all times.
- Obey the law at all times, including but not limited to road rules (eg speed limits and jaywalking) and trespassing.

The Mastermind's decisions during play are final and it is required to follow all his instructions. The Mastermind reserves the right to warn or disqualify players/teams who behave inappropriately or irresponsibly.



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What if we can't solve the puzzles?

Some puzzles are mind-benders but play is designed to be challenging and fun, and suited to a wide variety of skill sets and aptitudes. Should a wrong answer be submitted, clues will be provided and another chance given to answer or you will be prompted to move onto the next challenge.

Can we use Google to help solve the puzzles?

At Mind Hunt we embrace technology and teams are free to Google away! Rest assured, solving our fiendish puzzles will require ingenuity beyond that of a search engine.

Can we drink before or during play?

Mind Hunt is alcohol free and The Mastermind reserves the right to deny entry to players who carry alcohol or appear intoxicated.

Keep a clear head and save the celebratory drinks until your session is done and you're ready to toast your victory.

Can I take pictures and videos during play?

You can take all the selfies (and of course team selfies!) you want but do not photograph the puzzles or The Mastermind.

How does The Mastermind communicate during play?

The Mastermind will communicate with teams face-to-face but some puzzles are delivered and run by an app on your smart phone.

CONTACT US

If you have any questions or further concerns, please contact us via email or our Facebook page.

Email: mindhuntlive@gmail.com

Facebook: www.facebook.com/mindhuntlive (@mindhuntlive)

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