

Dark Mind FAQs



BOOKING AND TICKETING

What is Dark Mind?

Dark Mind is a live and interactive team challenge played at night in the Salamanca area.

Unlike our regular sessions, Dark Mind is an individual team challenge (ie teams do not compete against each other). The only limiting factor is the one hour time limit for teams to complete their objective.

You and your friends will interact with the environment to solve puzzles and complete challenges to complete your objective.

Can anyone play?

We recommend participants be over 14 years old. If participants are aged under 18 years, we require at least one adult on the team.

If you have mobility issues, please enquire about the terrain involved in your session. There are short distances to cover between challenges, but this may not exclude you from playing as part of a team.

The total walking distance covered (without a car) is approximately 2km.

Please be aware that participation is at your own risk and Mind Hunt takes no responsibility for any damage to persons or property.

What team size is recommended?

We recommend teams contain between one and eight people.

Do my friends and I need to book together to play together?

Yes, it is recommended to book as a team. You can add players later but, if you do, let us know so we can ensure your friends are assigned to your team. Each team should book separately.

How do I get my tickets?

You will receive an email from Mind Hunt after you have completed your purchase. Download the PDF attachments in this email to get started.

Can I get a refund or change my session after I've bought my tickets?

Please book carefully.

If you are no longer able to make your booking time please contact us as soon as you can.

Wherever possible we will work with you to arrange another time or arrange a refund.

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We do not offer reschedules or refunds for no-shows or cancellations less than seven days before your booking.

Can I re-sell or transfer my tickets?

Your original booking cannot be transferred, re-sold or swapped. Mind Hunt reserves the right to ask for Photo I.D at check-in to confirm the legal ticketholder.

What will happen if my session is postponed or cancelled?

In the unlikely event we have to postpone or cancel your session, we will be in touch to discuss rebooking your team to another date. If you are unable to re-book, you will be fully refunded.

Do you have a privacy policy?

Yes, your information is for our eyes only. It will not be passed on to any third party.

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PREPARING FOR PLAY

What happens if it's raining?

We embrace Hobart's fickle nature and play goes ahead in most weather conditions, including rain. Cancellations related to weather are made solely at the discretion of Mind Hunt. We encourage you to pack smart and bring something to keep warm and dry, just in case.

What do I need to bring to play?

To play Mind Hunt all you need:

- a fully charged and internet enabled mobile phone
- a fully charged flashlight to assist you in searching for clues in the dark (at least 1 per team)

You will need to download a free app to play Mind Hunt. Detailed information on how to do this will be provided to you once you book.

Do I need a car to get around?

A car is not required but can be used. Teams without a car will need to be prepared for short-distance walking between challenges, and to walk a total distance of around 2km. Teams can go at whatever pace they are most comfortable with but speed is advantageous.

How long does play go for?

Play generally runs for one hour.

What should I wear to play?

Dress comfortably and appropriately according to weather conditions. Play is located outside and as such there will not always be full cover from the elements. We recommend warm clothing (given it is held during winter) and an umbrella or raincoat if there's a chance of any wet weather. Closed footwear is recommended.

Who is The Mastermind?

Under strict instruction and, for reasons of national security and personal safety, Mind Hunt is not permitted to disclose any information pertaining to the identity of The Mastermind.

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DURING PLAY

How does play start?

All members of your team must check-in with The Mastermind at the designated time and place before your session begins. This is a live-action event so arriving on time is important.

If we are late to check-in can we still play?

If you're running late for check-in, we will do our best to help you join, but this is at the discretion of The Mastermind.

What rules must be followed during play?

The Mastermind will run through the rules of play after check-in. Important rules include:

- Listen to The Mastermind at all times.
- Do not touch the actors, props or any components of the clues, including QR codes.
- Do not photograph The Mastermind or any puzzle elements.
- Do not touch The Mastermind or any other performers or staff.
- Respect your team members, other participants and the actors.
- You are responsible for any personal belongings that you bring.
- Be safe and cautious. Pay attention to your surroundings at all times.
- Obey the law at all times, including but not limited to road rules (eg speed limits and jaywalking) and trespassing.

The Mastermind's decisions during play are final and it is required to follow all his instructions. The Mastermind reserves the right to warn or disqualify players/teams who behave inappropriately or irresponsibly.

What if we can't find the clues or solve the puzzles?

Play is designed to be challenging and fun, and suited to a wide variety of skill sets and aptitudes. Should a wrong answer be submitted, clues will be provided and another chance given to answer or you will be prompted to move onto the next challenge.

Can we drink before or during play?

Mind Hunt is alcohol free and The Mastermind reserves the right to deny entry to players who carry alcohol or appear intoxicated.

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Keep a clear head and save the celebratory drinks until your session is done and you're ready to toast your victory.

Can I take pictures and videos during play?

You can take all the selfies (and of course team selfies!) you want but please do not video or photograph any elements of the game, including props, clues and actors.

How does The Mastermind communicate during play?

The Mastermind will communicate with teams face-to-face but some puzzles are delivered and run by an app on your smart phone.

CONTACT US

If you have any questions or further concerns, please contact us via email or our Facebook page.

Email: mindhuntlive@gmail.com

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